

Community Benefit Program: Anchorage Coalition to End Homelessness
Hospital (City, State): Providence Alaska Medical Center (Anchorage, AK)

CHNA Identified Priority Need: Housing instability & homelessness
Program Goal: Reduce homelessness and prevent housing instability through improved care and service coordination; making homelessness rare, brief, and one-time.

Program Strategy: Through cross-sector partnership, improve how we prevent homelessness and care for those experiencing homelessness throughout Anchorage through data management, coordination of existing resources and initiatives, and outreach. Providence participates as a funder and partner of the coalition and related programs.
CHIP Goal: Develop a community-based collaborative strategy to implement sustainable systems change to create a more coordinated, client-centric model of care that reduces homelessness and addresses the dignity and needs of those experiencing homelessness

Accomplishments & why is this important:

Housing instability and homelessness are solvable. After years of trust-building and collaboration, partners established the Anchorage Coalition to End Homelessness. In 2019, Anchorage achieved “quality data” for single adults experiencing chronic homelessness, drastically improving the ability for ACEH as the continuum of care and other homeless service partners to understand and provide services to people appropriately. In 2022, that extended to case conferencing for patients experiencing homelessness, increasing continuity of care.

Data on in-flow and outflow is published monthly through a scorecard, helping ensure a consistent and accurate understanding of the current need. Sub-populations have expanded to include youth, veterans, families, and all single adults.