

APPENDICE C – TERMS & ACRONYMS YOU SHOULD KNOW

The following definitions come from several sources including the World Health Organization, Catholic Relief Services, CHA and others. We hope they spark a common understanding of the terminology used not only in Catholic health care circles, but also, amongst many of the organizations both requesting and providing outreach resources and services.

Terms you should know:

- † **Aid Activity:** Aid activities include projects and programs, cash transfers, deliveries of goods, training courses, research projects, debt relief operations and contributions to non-governmental organizations. Source: www.oecd.org/document/32/0,3343,en_2649_34447_42632800_1_1_1_1,00.html
- † **Charity Care for International Patients:** Provide medical services for patients from developing world countries who come to your facilities, and funded through the system, for the specific purpose of receiving such services. (Could include paying for housing of the patient and/or family member, transportation, in-kind medical care, in-kind clinical staff.)
- † **Culture:** An integrated pattern of human behavior that includes thoughts, communications, languages, practices, beliefs, values, customs, courtesies, rituals, manners of interacting, roles, relationships, and expected behaviors of a racial, ethnic, religious or social group; the ability to transmit the above to succeeding generations; is dynamic in nature. (Source: http://www11.georgetown.edu/research/gucchd/nccc/documents/Cultural_Broker_Guide_English.pdf)
- † **Cultural awareness:** Being cognizant, observant, and conscious of similarities and differences among cultural groups. (Source: http://www11.georgetown.edu/research/gucchd/nccc/documents/Cultural_Broker_Guide_English.pdf)
- † **Cultural sensitivity:** Understanding the needs and emotions of your own culture and the culture of others. (Source: http://www11.georgetown.edu/research/gucchd/nccc/documents/Cultural_Broker_Guide_English.pdf)
- † **Immersion Experience:** Travel to international locations where you are exposed to issues of poverty and injustice while experiencing unique cultures and environments. While these trips are for experiential learning and educational site visits, they do often include a short – term direct service activity.
- † **Medical Brigades:** A group of medical personnel organized for specific purposes as included below.

 - **Primary Care:** A group of medical personnel organized for the specific purpose of assisting a clinic or community provide care to patients seeking to maintain optimal health. Patients could include patients with all manner of acute and chronic physical, mental and social health issues.
 - **General Surgical:** A group of medical personnel organized for the specific purpose of providing general surgery at a hospital or clinic.
 - **Dental:** A group of medical personnel organized for the specific purpose of assisting a clinic or community provide dental services to patients.
 - **Optometry:** A group of medical personnel organized for the specific purpose of assisting a clinic or community provide optical services to patients.
 - **Women Services:** A group of medical personnel organized for the specific purpose of assisting a clinic or community provide OBGYN or other services to patients.
 - **Children Services:** A group of medical personnel organized for the specific purpose of assisting a clinic or community provide services to children.
 - **HIV/AIDS:** A group of medical personnel organized for the specific purpose of assisting a clinic or community provide services to persons living with or potentially infected with HIV/AIDS.
- † **Ongoing Effort(s):** Specific, ongoing support of or resources provided to a hospital or clinic beyond short-term medical brigades or immersion experiences. (i.e., funding of a full-time staff member, funding a specific department or program at a hospital)

 - **Primary Care:** assisting a clinic or community provide care to patients seeking to maintain optimal health. Patients could include patients with all manner of acute and chronic physical, mental and social health issues.
 - **General Surgical:** providing general surgery at a hospital or clinic.
 - **Dental:** assisting a clinic or community provide dental services to patients.
 - **Optometry:** assisting a clinic or community provide optical services to patients.
 - **Women Services:** assisting a clinic or community provide OBGYN or other services to patients.
 - **Children Services:** assisting a clinic or community provide services to children.
 - **HIV/AIDS:** assisting a clinic or community provide services to persons living with or potentially infected with HIV/AIDS.
- † **Supply and/or Equipment Donation:** Donations of surplus supplies not yet expired and equipment still in working order which could be used to bring health and healing to those in need throughout the world.
- † **Training or Consulting:** Clinical, operational, financial, customer service improvement or capacity building services to hospitals or clinics.

Abbreviations & Acronyms you should know:

ARV	antiretroviral
DQAF	Data Quality Assessment Framework
GAVI	Global Alliance on Vaccines Initiative
GDDS	General Data Dissemination Strategy
GFATM	Global Fund to Fight AIDS, Tuberculosis and Malaria
GDP	gross domestic product
GGE	general government expenditure
GGHE	general government expenditure on health
HAI	Health Action International
HISPIX	Health Information System Performance Index
HIV/AIDS	human immunodeficiency virus/acquired immunodeficiency syndrome
HMIS	Health Management Information System
HMN	Health Metrics Network
HRIS	Human Resources Information System
IHP+	International Health Partnership and related initiatives
ICPD	International Conference on Population and Development
IHR	International Health Regulations

IMCI	Integrated Management of Childhood Illness
IMF	International Monetary Fund
ISCED	International Standard Classification of Education
ISCO	International Standard Classification of Occupations
ISIC	International Standard Industrial Classification of all Economic Activities
MDG	Millennium Development Goal
MSH	Management Sciences for Health
MSRO	Medical Surplus Recovery Organization
NHA	National Health Accounts
NGO	nongovernmental organization
NMP	National Medicines Policy
OECD	Organization for Economic Co-operation and Development
OOP	out-of-pocket spending
PEPFAR	United States President's Emergency Plan for AIDS Relief
SHA	System of Health Accounts
USAID	United States Agency for International Development
WHO	World Health Organization

To see additional resources, including sources for the above, go to:

- † CIA, The World Factbook, Notes and Definitions: www.cia.gov/library/publications/the-world-factbook/docs/notesanddefs.html
- † Georgetown University National Center for Cultural Competence: www11.georgetown.edu/research/gucchd/nccc/information/organizations.html
- † World Health Organization: www.who.int/healthinfo/systems/WHO_MBHSS_2010_full_web.pdf
- † DHHS Vaccines Glossary of Terms: http://vaccines.gov/more_info/glossary/index.html
- † WHO Health System Performance Glossary of Terms: www.who.int/health-systems-performance/docs/glossary.htm